

TERMS AND CONDITIONS OF LIMEBERRY VILLA'S

When you make a reservation, you will receive a Vacation Rental Invoice from us requesting your deposit. These terms and conditions will be sent with the invoice and become a binding agreement when you send your rental deposit.

Sending your deposit constitutes your acceptance and agreement to these terms, conditions, limitations and restrictions as printed below. If you have any problems or questions with any of the following, please be sure to contact us for an explanation before you send us your rental deposit.

OUR PAYMENT AND CANCELLATION POLICIES: Half of the rent is due by Visa or MasterCard or personal check within 7 days of booking, to confirm your reservation, (our FedEx account details will be provided for checks). Failure to make this payment subjects your reservation to automatic cancellation without notice to you.

The balance due of the rent, Government Hotel Tax and service, to be paid in full at least 45 days prior to your arrival.

All cancellations and any request for changes to your reservation (such as date changes or changes in the number of persons) should be made in writing.

If you cancel more than 45 days prior to your arrival date, 90 per cent of your total rent will be refunded to you and 10 per cent of your total rent will be retained by Limeberry Villa's

If you cancel within 45 days of your arrival date, Limeberry Villa's will retain 100 per cent of your total rent. However, if your cancelled dates are rebooked to another guest, 80 per cent of your rental monies will be returned to you for the nights rebooked, and 20 per cent will be retained to cover costs of the rebooking.

In some cases, we may allow you to rebook your villa at a later date, Without penalty to you, but each situation would be looked at on a case-by-case basis.

It is strongly recommended that trip insurance be taken out to cover unforeseen circumstances.

ADDITIONAL CHARGES MAY BE MADE IF:

Any breakage, damage or excessive wear and tear occurs

If the property is left abnormally dirty,

You as the Guest agree to take all reasonable steps to ensure that your family

and other guests in your party adhere to the rules and regulations affecting

LIABILITY: Limeberry Property Management Ltd. dba. Limeberry Villa's assumes no liability for property loss or damages. Nor liability for injury, accidents, delay, or irregularity which may be occasioned either by reason of defect in any vehicle or the acts of any company or persons engaged in conveying passengers to or from their villa. Transportation (airlines, ferries, charter vessels, rental cars and taxis) are supplied by providers who operate Independently of Limeberry Villa's. We assume no responsibility, therefore, for any loss, injury, or damage to person or property because of the acts of those providers.

Guests must exercise care in securing all personal property.

NO PETS: Pets of any kind are not allowed in or on the villa's premises without specific written permission from Limeberry Villa's (granted prior to arrival)

COMPLAINTS AND MAINTENANCE: Limeberry Villa's shall make every effort to keep all Properties and their inventories in good working order. In case of maintenance problem, we will strive to repair the problem as soon as possible after being notified. We reserve the right to be allowed several hours (up to 24 hours) to cure a reported problem. However, no Refund or rate adjustment shall be made for unforeseen mechanical failures such as the supply of electricity, telephone service, Internet service, water, air conditioning, television or cable service, appliances, etc. It is the Guest's obligation to report any problems or damage to their villa IMMEDIATELY to us, regardless of the hour.

CHECK-IN and CHECK-OUT TIMES: check out no later than 11 am, and check-in time is 3 pm. If you require assistance with different times please contact us

ENTRY INTO VILLA: Limeberry Villa's or its staff may enter your property to perform any repairs as necessary as required.

DRUGS AND HAZARDOUS MATERIALS: Guest are not permit to bring into any villa, any illegal substances, inflammable fluids (e.g., gasoline, kerosene, naphtha or benzene), or other explosives or articles deemed hazardous to life, limb or property.

VILLA KEYS: Keys will be at the villa on arrival please be sure to leave the keys at the villa on departure

QUIET ENJOYMENT AND PARTIES: Limeberry Villa's wishes to maintain a family atmosphere for the quiet enjoyment of Guests. We rent to family groups and responsible adults only, no house parties or functions such as weddings are allowed without advance permission from Limeberry Villa's. Guests shall be sufficiently quiet and peaceful, so as not to disturb other residents of the neighborhood, particularly after 10 pm at night.

DISPUTES

In any dispute arising out of this rent agreement, the laws of the British Virgin Islands shall apply.

SOME VERY IMPORTANT NOTES FOR YOUR INFORMATION – PLEASE READ CAREFULLY!

YOUR ARRIVAL ON ISLAND - IMPORTANT! - We will need to know your airline FLIGHT NUMBER, ARRIVAL AND DEPARTURE TIMES please email them as soon as possible.

IF YOU ARE AN AMERICAN CITIZEN, THEN YOUR CURRENT U.S. PASSPORT IS NOW REQUIRED TO GAIN ENTRY BACK INTO THE UNITED STATES.

If your flight is delayed or cancelled while en route, you are **required** to contact Limeberry Villa's so we can notify everyone involved,

ARRIVAL TO YOUR VILLA - You'll be met upon arrival at the airport or ferry dock by our designated cab driver, he will drive you to the property the private tax fare from the airport is currently \$50 and the ferry terminal is \$20

You will be given the villa keys and a walk-through of the property to help get you settled and comfortable. You will also be given an island orientation so you can get around. The villa comes with a manual to help you understand how things work.

MAID SERVICE and BABY SITTING – Maid service is provide twice a

week in the winter season and once a week during the summer season we will call you to schedule the visit

You may wish to have additional service and can be purchased at an additional \$50 per visit.

Baby sitting can be arranged when you have arrived.

GROCERY DELIVERY

We can pre-stock your villa with the food and beverages of your choice. So, especially if you are arriving later traveling with small children we will be happy to help

ACTIVITIES we are happy to help you arrange activities such as sailboat and power boat charters, SCUBA diving, windsurfing, massage and spa services, etc., that you might wish to try during your vacation.

TIPPING THE VILLA'S STAFF – For really excellent service with a smile, we recommend tipping about \$25 to \$50 per week

If you have food and drink left in your villa when you depart, you may also leave these for the housekeeping staff – they will appreciate it.